



**DWHN**  
Your Link to Holistic Healthcare

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2023

Detroit Free Press



QUEST ANALYTICS

BetterDoctor

**Detroit Wayne  
Integrated Health  
Network**

707 W. Milwaukee St.  
Detroit, MI 48202-2943  
Phone: (313) 833-2500  
[www.dwhn.org](http://www.dwhn.org)

FAX: (313) 833-2156  
TDD: (800) 630-1044 RR/TDD: (888) 339-5588

# MEMORANDUM

**TO:** DWHN Provider Network  
**FROM:** Rai Williams, Director of Contract Management  
**CC:** Jeffrey White, Associate VP of Operations, Maria Stanfield, Director of Strategic Operations, Manny Singla, Interim CEO/President  
**RE:** Verification of Provider Information via Quest Analytics BetterDoctor  
**DATE:** July 26, 2024

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DWHN is excited to announce a partnership with Quest Analytics BetterDoctor. BetterDoctor is the Quest Analytics provider data verification and validation solution, making it easy for providers to be a better partner and reduce the amount of time spent administering directory data. More than 425 health plans contract with Quest Analytics, and over 700,000 healthcare professionals use their solution.

In partnership with Quest Analytics BetterDoctor, DWHN will be able to link network adequacy and provider directory accuracy while integrating actionable data and insights within DWHNs workflow, including credentialing, directories, contracting and claims.

Please be advised that beginning July 31, 2024, Quest Analytics BetterDoctor will begin reaching out to you by fax, email, phone, and/or direct mail to verify your organization's information. Verification of your information is essential to the success of this initiative and will ensure that DWHN members have access to the most accurate information about your provider organization.

When contacted by Quest Analytics BetterDoctor your full cooperation will be appreciated. Note that verification will be ongoing and will be requested once every 90 days. For your reference, please visit Quest Analytics BetterDoctor's Frequently Asked questions website <https://questanalytics.com/how-we-help/betterdoctor/betterdoctor-faq/> to familiarize you with Quest Analytics BetterDoctor.

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Thanks in advance for your prompt response when contacted by Quest Analytics BetterDoctor; as well as your partnership with DWIHN in serving persons with whom we have been entrusted to serve.

Sincerely,

*Rai Williams, MHA*

Rai Williams, MHA  
Director of Contract Management  
Detroit Wayne Integrated Health Network